Human Services in Burien

Overview of 2023 Investment and Impact

Burien

Human Services Team

Colleen Brandt-Schluter, Human Services Manager

- Joined the City in January 2018
- Been working in Human Services for 20+ years, previously with the City of SeaTac and Highline School District

Anyah Zupancic, Human Services Coordinator

- Joined the City in October 2022
- Background in non-profit development and fundraising

City’s Role in Human Services:

Burien will support, fund, and advocate for human service agencies and programs working to better the lives of our residents and their families. These efforts, with particular emphasis on initiatives that are responsive to and accessible by communities who have faced significant barriers, are essential to the growth and vitality of our city.

Human Services Roles

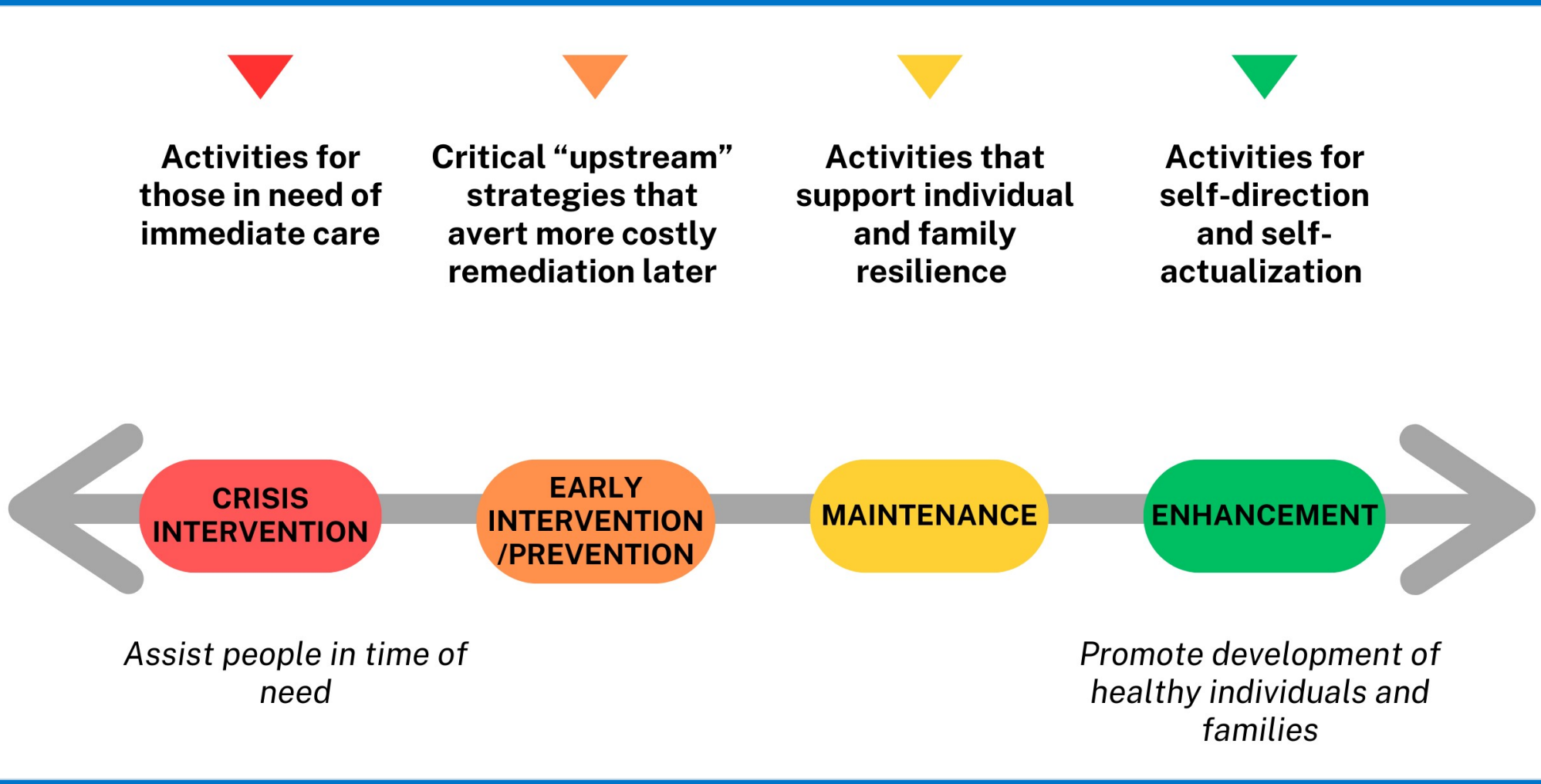
The City has been providing funding for human services for 20+ years. The staff work in the following roles:



Social Determinants of Health



Human Services Continuum



Division Budget Overview

Annual City Investments:

- Human Services General Fund
- ILA Membership and HB 1406 contributions to SKHHP
- Severe Weather Shelter Services

One-Time/Passthrough funds:

- ARPA Enhanced Public Safety Initiative (exp. 2026)
- Burien Police Department Co-Response Program (exp. 2026)
- OJJDP Grant – Enhanced Youth Services (exp. 2025)
- COPS Grant – Youth Crisis Navigation (exp. 2025)
- Pandemic Recovery Funds – Community Needs Investment Project (exp. 2026)
- Community Development Block Grant Funding
- CV3 Funding (exp. 2024)

The division manages ~70 contracts with these fund sources

Community Development Block Grant (CDBG) – Allocation for 2023 and 2024

2023

Planning and Admin: $44,332 for continued use for staff salaries/benefits to administer the City's CDBG program

Human Services: $46,975 for continued support of Southwest Youth and Families New Futures at Alcove Apts.

Capital: $183,789 for the acquisition of Lake View Park

2024 (final amounts pending)

Planning and Admin: $44,332 for continued use for staff salaries/benefits to administer the City's CDBG program

Human Services: $46,975 for continued support of Southwest Youth and Families New Futures at Alcove Apts.

Capital: $183,789 for the replacement of the youth play structure in Lake View Park

City of Burien ARPA Investment Considerations

Human Services Investments: Current & Recommended

$2,900,000 has been designated for Human Services, in addition to the Enhanced Public Safety Initiative (3 program components through 2026) allotment; the below investments are categorized within the framework of the 6 ARPA suggested investment areas.

Gang & Youth Violence Prevention/Intervention

Awarded Programs:

Urban ArtWorks - $100,000

Mural Apprentice Program

Latino Civic Alliance - $100,000

"I AM JAGUAR" Program

Pro Se Potential - $100,000

SOAR Program

Progress Pushers - $100,000

Empowerment Initiative

Southwest Youth and Family Services - $100,000

New Futures Program

Homelessness Prevention/Intervention

Awarded Programs:

African Community Housing & Development - $80,000

Jobs and Training Program

Hospitality House - $40,000

Staffing Support

SafeFutures Youth Center - $80,000

Skill and Workforce Development

Remaining $200,000 will be re-released in a new RFP

Food Access

Awarded Programs:

White Center Food Bank - $170,000

Staffing Support

Alimentando al Pueblo - $170,000

Food Sovereignty Program

Muslim American Youth Foundation - $60,000

Halal Food Access

African Community Housing & Development - $100,000

Culturally Relevant Food Purchasing

Mental Health & Counseling

Awarded Programs:

CHOOSE 180 - $200,000

Counseling Program

King County Sexual Assault Resource Center - $120,000

Counseling and Services

Lake Burien Presbyterian Church - $60,000

Mental Health Workshops

Sea Mar Community Health Centers - $120,000

Assessment, Outpatient Treatment, Case Management, and Therapeutic Interventions

Neighborhood Cleanliness

Awarded Programs:

Weld Seattle - $280,000

Weld Works Program

Discover Burien - $120,000

Program Expansion, Team Clean Sweep and Maintenance

Housing Stability

Awarded Programs:

YWCA Seattle-King-Snohomish - $125,000

Stability and Economic Advancement Services

African Community Housing & Development - $100,000

Eviction Prevention Program

Catholic Community Services - $150,000

Emergency Assistance Program

King County Bar Association - $125,000

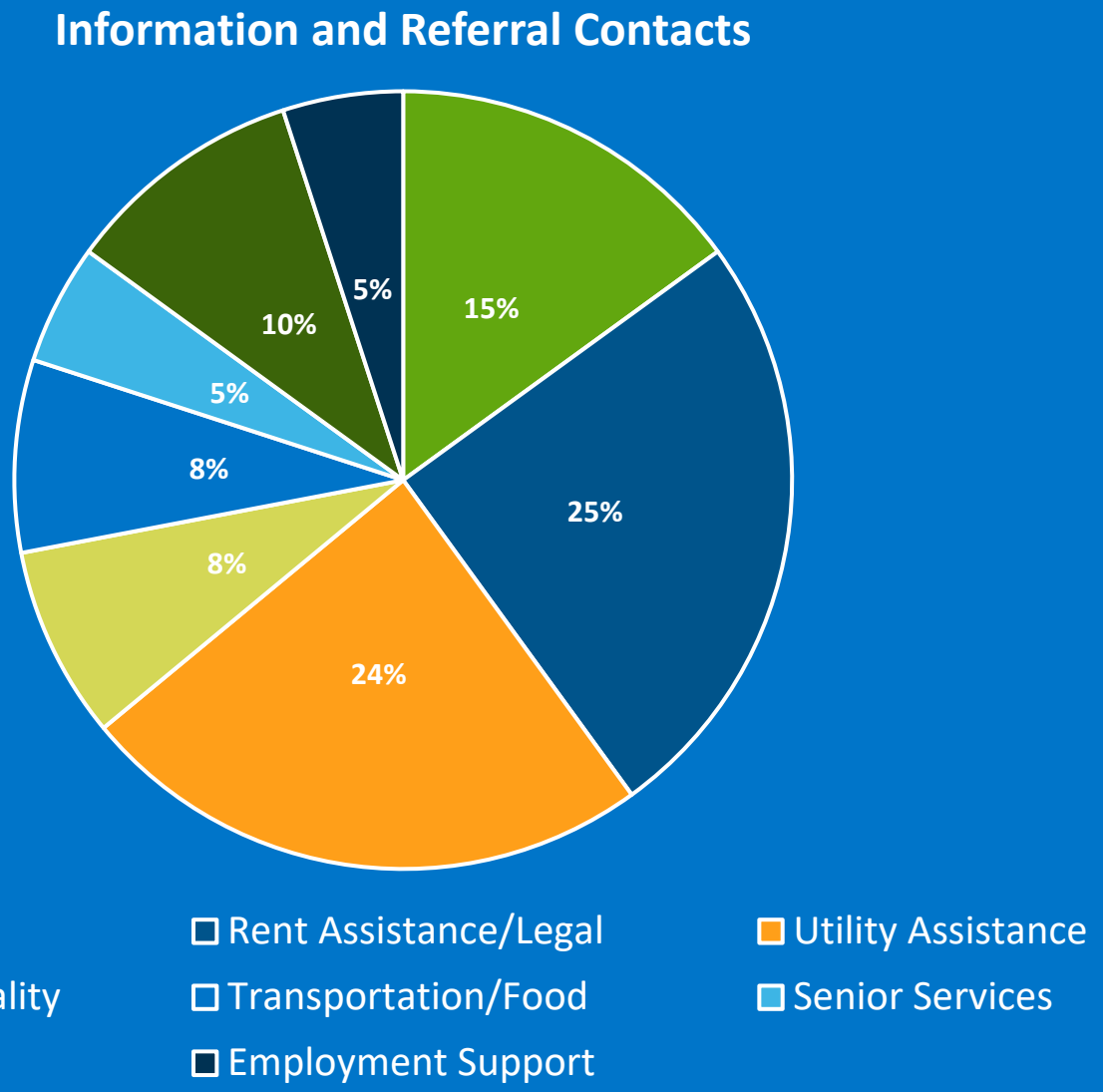
Housing Justice Project

Mary's Place - $100,000

Flexible Funding Program

Staff Direct Service

- Resource, Referral, Advocacy
- Police/Fire connections
- Walk-ins
- Phone Calls
- HS Inbox



Key Initiatives and Partnerships

Partnerships are vital to be more effective and fiscally responsible! Innovative design efforts and monumental partnerships are formed around a variety of initiatives.

- Framework for Strengthening Families
- Homelessness/Leading With Services
- Additional Investments due to COVID (CARES, CDBG CV, ARPA)
- Enhanced Public Safety
- Affordable Housing
- Enhanced Youth Services
- Workforce Development

Regional Representation

Your Human Services staff are at the tables where decisions are made that directly or indirectly impact Burien's vulnerable residents and City efforts. Representing Burien's voice and advocating for needed resources and effective policies is critical and occurs in many different venues.

- Joint Recommendations Committee
- South King County Homelessness Action Committee
- Governing For Racial Equity and Inclusion
- Suburban King County Coordinating Council on Gangs Steering Committee – Now LINC
- King County Regional Homelessness Authority (KCRHA) SKC Sub-region Workgroup
- Intergovernmental Task Force on Asylum Seekers
- South King Elected and Staff Work Groups for SKHHP
- South King County Workforce Collaboration
- South King County Human Service Planners
- Joint Developers, Land Use and Human Service Planners
- Federal and State Lobbyists
- Regional Gun Violence Initiative

Human Services Commission

Investment – The City of Burien's Human Services Fund provided $508,816 in 2023 to community agencies providing services for Burien residents. Awards are made through a competitive process based on alignment with Burien's priorities and goals.

Members

- Fred Swanson, Chair
- Maren Robinson, Vice Chair
- Mark Manuel
- Carol Sandoval
- Mike Heinisch
- Sierra Howlett Browne
- Marie Barbon
- Daniel Martin (Alternate through 3/31/24)

2023-2024 Funding Recap

- Rating Tool developed
- Devoted an average of 30 hours each to score 60 applications
- Total requests: $1,376,647
- $461,841 available to allocate, along with $46,975 from CDBG
- Council approved Commission's recommendations

2023-2024 Allocations by Priority Area

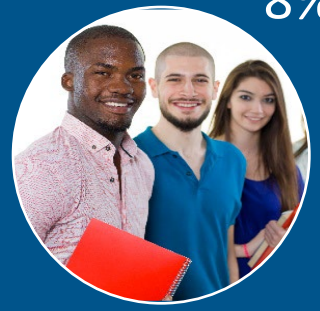
Residents Have/Are:

28%



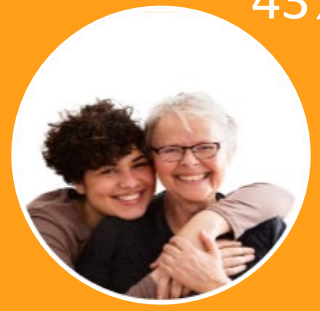
Secure, Affordable Housing

8%



Living Wage Jobs

43%



Healthy Physically and Mentally, and are Safe from Violence

16%



Early Childhood Education and Youth Success

5%



Feel a sense of community belonging

Equity and Social Justice | Social Determinants of Health

Human Services Investments

Invest and leverage City resources (staff and funds) to ensure delivery of effective human services programs to our residents . . .

SO THAT

Agency partners are able to provide needed services for Burien residents . . .

SO THAT

Residents who receive services can move towards self-reliance and increase their ability to fully participate in and contribute to our community . . .

SO THAT

All residents experience Burien as a healthy, vibrant, and inclusive community.

Human Services Investments

What do we do?	How well are we doing?	What difference did it make?
Number of Clients Served	Program Quality	Change in Knowledge or Behavior
Service Units	Equitable Practices	Improved Skills
Outputs	Accessibility to Clients	Improved Life Conditions

How Well Are We Doing?

97% of programs met or exceeded their service units for the City in 2023.

95% of programs met combined projected outcome measures in 2023.

- Agencies typically provide a great deal more service than they are contracted to provide.
- The community's wide range of needs necessitate the City's investment in a broad range of human services.
- Every Human Services contract requires annual tracking of demographics and outcome measures.

Agency Highlights

St. Vincent de Paul – Centro Rendu Program

Centro Rendu is a community resource and education center for Latinx and other families in South King County. Created to meet critical gaps in services for the Latinx community, Centro Rendu offers adult basic education, culturally-responsive family case management services, early education, and programming for at-risk youth.

Girls Inc. of the PNW – Girl Groups

Offer Girls Groups of 2nd-8th grade youth for free afterschool mentorship in social-emotional learning, STEM and other academics, physical and mental health, life skills and leadership development

Southwest Youth and Family Services – New Futures Program

Year-round, on-site academic programs and whole family support to low-income students and their families living in this apartment complex. These programs focus on education, tutoring, and whole-family support to help close the achievement gap for young people from low-income families, many from immigrant and refugee families.

2025-2026 Funding Cycle

MARCH

- 2025-2026 online application opened March 4, 2024
- Technical assistance workshops – March 5 and 6

APRIL

All applications due April 8, 2024

MAY - AUGUST

Human Services Commission reviews/scores eligible applications

SEPTEMBER - OCTOBER

Funding allocation recommendations brought to Council

JANUARY 2025

- Agencies notified
- Website & social media updated
- Implement contracts

The Big Picture

- Funding human services remains vital. The demand for services has not slowed. Agencies rely on our investments to leverage other funds.
- Continuing to meet the needs of a dynamic and diverse community and work to ensure everyone's voice is heard and represented.
- Stability of federal and state funding is needed to maintain quality programs.
- Need for greater public awareness of the services that exist and how to access them.
- Building intentional partnerships to bring resources into Burien
- Creating a community of opportunity where all Burien residents have access to the services needed to help achieve self-sufficiency so they may fully participate in and contribute to the community.

Questions?

Colleen Brandt-Schluter, Human Services Manager
colleenb@burienwa.gov

Anyah Zupancic, Human Services Coordinator
anyahz@burienwa.gov

HumanServices@burienwa.gov

Burien